

PATENT

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| First Named Inventor: Marc Shapiro, et al. | Attorney Docket No.: 305378.01 |
| Application No.: 10/786,674 | Group Art Unit: 2168 |
| Filed: February 25, 2004 | Examiner: Jay A. Morrison |
| Customer No.: 22971 | Confirmation Number: 3021 |
| Title: SYSTEM-WIDE SELECTIVE ACTION MANAGEMENT | |

Box: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

AMENDMENT

Sir:

In response to the Non-Final Office Action mailed May 3, 2007 please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this amendment.

Remarks begin on page 15 of this amendment.

Please charge any fees due to our Deposit Account No. 50-0463.

Type of Response: Amendment
Application Number: 10/786,674
Attorney Docket Number: 305378.01
Filing Date: February 25, 2004